



FREQUENTLY ASKED QUESTIONS ABOUT GARBAGE, TRASH AND RECYCLING IN THE TOWN OF RAMAPO

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I HAVE DIFFERENT TYPES OF ITEMS TO GET RID OF. WHAT WILL THE TOWN COLLECT?

The following items will be collected: household garbage, household trash, junk, furniture, bulky appliances, recyclables including commingled paper (cardboard and newspaper), commingled containers (metal cans, plastic containers and glass bottles) and yard waste (leaves, grass clippings and branches). Call the Ramapo Department of Public Works (DPW) at 845-357-0591 for any questions you may have about these items.

WHEN SHOULD I TAKE OUT MY GARBAGE, TRASH & RECYCLING FOR COLLECTION?

Garbage, trash and recycling should be taken out the night before a scheduled pickup. Some homeowners wait until they see the trucks on their street and then rush to take out their garbage or recycling. By that time the truck has already left and often the homeowner will call the Department of Public Works to say they were missed. Please be aware that if items are taken out too late, you will have to wait until your next scheduled pickup day. Call the Department of Public Works at 845-357-0591 if you don't know your scheduled collection day. Garbage cans must always have clear access for the garbage collectors. Make sure vehicles don't block the area and if there is snow and/or ice you must clear it. If you do not place your cans where the garbage carters can reach them, you will have to wait until your next scheduled collection day.

HOW SHOULD I SET OUT THE GARBAGE, TRASH AND RECYCLING?

All items must be placed in neat piles to enable the garbage collectors to put refuse into the truck. Garbage and trash should not be put into cardboard boxes. All cardboard must be flattened and tied securely or placed into one box. If it is windy, put a cover on paper and cardboard recycling bins so that they will not be blown away. Carpeting and padding must be no longer than 5' in length, rolled up and secured with either heavy tape or heavy string and placed roadside for your scheduled garbage-day pickup. If carpet is longer than 5', either fold it in half and secure it or cut it in sections and secure it. Collection of bulky metal appliances such as refrigerators, washers, dryers and dishwashers must be scheduled for special pickup through the Ramapo Department of Public Works. Call 845-357-0591.

WHERE SHOULD I PUT MY GARBAGE?

Bagged household garbage should be placed in a receptacle that can hold a maximum of 30 gallons or 60 pounds. The carter will only collect garbage if the cans are placed curbside. After the cans are emptied, they must be stored near your house.

WHERE SHOULD I PUT GARBAGE, TRASH, RECYCLING OR YARD WASTE?

All garbage, bulk trash, leaf bags and recycling must be neatly set out curbside and must be accessible to the collectors. If there is snow or ice, clear the area so that your items can be picked up.

HOW SHOULD I PREPARE YARD WASTE?

Yard waste must be left at the curb. Leaves must be placed in biodegradable brown paper leaf bags. Plastic bags are not acceptable and will not be picked up. Sticks and branches must be tied in bundles no longer than 4' and no heavier than 60 pounds. Tie the bundles securely so they won't break apart when picked up. The Town does not contract to remove stumps, dirt, rocks or railroad ties.

WHAT DOES NOT GET COLLECTED?

The Town does not collect hazardous materials including paint, batteries and chemicals. These items and others can be brought to the Rockland County Solid Waste Management Authority's collection site. For the full list of hazardous materials that can be brought to the collection site, please call 845-364-2444.

The Town does not collect construction/demolition waste from home improvement projects (plywood, lumber, concrete and roofing). You can hire a private contractor to remove it or you can haul it directly to the Rockland County Solid Waste Management Authority Transfer Station. Call 845-753-2200 for hours and directions. A list of providers is listed in the Yellow Pages under the "Garbage Removal" category. Miele Sanitation, (201-768-5407) can send someone to your home to provide an estimate to pick up your construction/demolition waste.

WHAT SHOULD I DO IF THE CARTER MISSES A COLLECTION?

Call the Ramapo Department of Public Works at 845-357-0591 to report a problem. They will notify the carter. Please do not call the DPW until after 6pm on your scheduled collection day. Sometimes the garbage and recycling men are behind schedule and do not get there when they usually would.

WHEN DOES THE DPW TAKE CALLS?

Office hours are 8:00 a.m.-3:30 p.m. Monday through Friday. You can leave a voicemail message after hours. DPW will notify the carter when they open the next day.

WHO SHOULD I CALL IF I HAVE ANY OTHER QUESTIONS ABOUT COLLECTIONS?

Call the Ramapo Department of Public Works at 845-357-0591.